

## Joining Veterans Advisory Board (VAB) Public Sessions

If you are having trouble joining a Microsoft Teams meeting, please review the following:

- **Complete registration first:** Attendees will need to complete a simple registration before joining the meeting. Please make sure you have registered using the provided link prior to the start time.
- **Join early:** We recommend joining the meeting a few minutes early to allow time to resolve any technical issues.
- **Waiting in the lobby:** You may be placed in a waiting room before entering the meeting. Please wait a few moments for the organizer to admit you.
- **Device or browser issue:** If you are using a phone or tablet, make sure you are using the Microsoft Teams app. Teams may not work properly in a mobile web browser.
- **Internet connection:** A weak or unstable internet connection can prevent you from joining. Try moving to a location with better service or reconnecting to your Wi-Fi.
- **Late Registration:** If an attendee registers after a webinar starts, they might see this error message: "You haven't registered for the event. Please register here to join the event." It can take up to five minutes for registration to go through. Then, they should retry joining.
- **Dial in by phone (alternative option):**  
+1 646-893-7101 (United States, New York City)  
Phone Conference ID: 201169994#  
You may also select "Find a local number" if needed.
- **Additional help:** For step-by-step guidance, please visit:  
<https://support.microsoft.com/en-us/office/i-can-t-join-a-meeting-in-microsoft-teams-85f8eb98-b815-4007-90c9-0c56b87e288d>

If you continue to experience issues, please don't worry, the meeting will be recorded and shared afterward so you can review it at your convenience.

**Event link:** <https://events.gcc.teams.microsoft.com/event/a4621cc2-9b63-4d98-834e-4a6496f5b0ea@32f56fc7-5f81-4e22-a95b-15da66513bef>